



TO: Cllr Nonceba Molwele
Madam Speaker
City of Johannesburg

CC: Cllr. Eunice Mngcina
MMC: Health and Social Development

FROM: Mr. Bheki Sibeko
Acting Executive Head
Social Development

DATE: 25 March 2020

SUBJECT: PROCEDURE FOR WARD CLLRS ON THE SOCIAL BURIAL AND FOOD INSECURE HOUSEHOLD DURING THE NATIONAL LOCK DOWN 26 MARCH -16 APRIL 2020

Following the Honourable President Cyril Ramaphosa pronouncement on the 24th March 2020 calling for the lock down in response to the COVID 19-pandemic, the Department identified Citywide Food distribution, Indigent Burial programmes as essential services, and such will continue during that period.

The following should the protocol to be followed by the Ward Cllrs

SOCIAL BURIAL

Upon being inform about the death the Cllr should

1. **Step 1:**Send an sms /whatsapp with the address to the following number 0824679257/082 5593767
2. **Step 2:**Send the family to SAPS for 2 affidavits (1 for socio-economic status & 2 giving permission to bury)
3. **Step 3:**Social Worker will contact the family to complete and assessment and submit documents to JPCZ
4. **Step 4:**The family will be informed about the date and time of the burial

FOOD SECURITY

Should a Cllr identify a food insecure household s/he should call/text/whatapp
Donny Phakwago- 082 550 2875
Thapelo Leobile -0815777563
Rose Phamutsi -0824649448

A dedicated team will send to the household to assist and should there be a need for other urgent social services needs the department will refer the household to relevant department e.g. Provincial Department of Social Development for further urgent intervention.

PLACEMENT OF DISPLACED PEOPLE

Send an sms/whatsapp with the address to the following number
083 702 6806 Or 083 702 6807 for Families of Displaced People and assistance with placement or family reunification

EXPANDED SOCIAL PACKAGE (ESP)

1. The ESP rebates will be extended automatically for an additional six (6) months. Qualifying individuals need not present themselves for re-registrations. This includes all beneficiaries whose registration expire in March, April, May & June 2020 (unless the lock down is uplifted prior to May & June).
2. Enquiries can be directed to Farida Taaka: 082 550 4816 OR Tino Singo: 082 708 9589.



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25/03/2020
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