

GDSD RESPONSE TO COVIT – 19 AND THE LOCKDOWN

COVIT-19



GAUTENG
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

Growing Gauteng Together

PRESENTATION OUTLINE

To provide the MEC with an update on GDSD response on Four (4) Categories of Beneficiaries at risk as identified by Provincial Cabinet well as other critical Social Sector Services of GDSD.

INTRODUCTION

- In light of a State of National Disaster proclaimed by President Cyril Ramaphosa on Sunday, 15 March 2020 and the Regulations published by the Minister of Cooperative Governance and Traditional Affairs to contain the further spread of the novel coronavirus disease, known as COVID-19.
- In the Essential Services List (2019), SSPs or some services of DSD are not classified. Therefore the NDSD is still to send a revised essential services list to Provinces.
- On the 23rd March 2020, the President announced a Nationwide 21 Day Lockdown. GPG identified four(4) categories beneficiaries at risk.
- The Presentation therefore would focus on critical services in the Department as well as GDSD response to the four categories of beneficiaries at risk namely Homelessness, Children, Sick & Weak, and Emergents.

MINISTERIAL DIRECTIVES

- The DSD provides an array of social services to the most vulnerable people in our country – especially the elderly and persons with disabilities.
- Where some of these are provided by the Department directly to the public, in other instances these are rendered through: provincial departments; our entities, the South African Social Security Agency (SASSA) and the National Development Agency (NDA); and the non-profit organisation (NPO) sector. Combined, these work towards to ensure sustainable living among all South Africans, particularly under the conditions created by the novel Corona virus.

MINISTERIAL DIRECTIVES

- Additional Social Services Professionals (SSPs) and volunteers are in the process of being appointed by NPOs in order to extend our services into communities. The NPO sector's commitment in our fight against COVID-19 has been publicised. I have also written to the Minister of Labour to include Social Professions (which include Social Worker, Auxiliary Workers, Child and Youth Care Workers and Community Development Officers) into the compensation list of essential services.

Importantly, the South African Council for Social Service Professions (SACSSP) has galvanised social service practitioners into action for these to be at the service of the nation during the disaster. The Council is also working with the NPO sector in all nine provinces towards the implementation of containment measures. We are also rolling out trauma counselling and training for all our Social Professions.

MINISTERIAL DIRECTIVES

All shelters will remain functional and we will ensure that food is provided to Old Age Homes, Shelters, Child and Youth Care Centres and Rehabilitation centres, however no visitation will be allowed in line with the regulations. We are working with Provincial Departments to identify available shelters to try and get the homeless to be housed at to get shelter, food and to get cleaned up.

We have 235 Community Nutrition Distribution Centres and Food Banks that will be operational in all districts especially rural areas and these will be made available through all Provincial Departments of Social Development. Food will be delivered to beneficiaries' homes to limit movement by citizens and those delivering food will have protective gear and adhere to hygiene protocols. We are working on awaiting the right accreditation during the lockdown to allow food distributors to move around.

General Principles

- Following the address by the President on COVID-19 you are requested to:
 - prohibit all visits to CYCCs, Residential Facilities & Treatment Centres until further notice;
 - separate newly admitted service users from the ones already admitted;
 - provide water & soap and hand sanitizers at reception areas and in dormitories
 - separate any service user who shows signs of Flu from the rest
 - meetings of more than 100 people are prohibited; and
 - adhere to all guidelines provided by the Department of Health.

SHELTER FOR HOMELESS

Area	Discussion	Resolution
Audit of Capacity of Shelters	<p>The Department has identified six(6) Shelters for Homeless persons as follows :-</p> <ul style="list-style-type: none"> • Jhb : Four (4) • Tshwane : One(1) • Ekurhuleni: None • West Rand : One(1) • Sedibeng: One(1) 	<ul style="list-style-type: none"> • There are 26 Shelters would be advised to become operational with immediate effect. • Salvation Army has committed to become operational in the following areas Tshwane and Ekurhuleni. Details of Shelter to follow.
Location	List with Address and Contact Person with the Capacity	List Attached
Support Required	All Admissions supported by testing by DOH	All Admissions supported by testing by DOH

SHELTER FOR HOMELESS

Nr	Region	Name of Shelter	Address	Services	Contact Person and number	Capacity	Funding Status	Comments
1.	Johannesburg	Immaculata hall – Centre for the Homeless	17 Sturdee Avenue, Rosebank	Shelter	Sister St John 073 629 5698	100	Funded	Currently closed but will be requested to reopen
2.	Johannesburg	Tudhope Avenue Centre for homeless women	85 Tudhope and high Avenue, Berea JHB	Shelter for Women	Sister St John 073 629 5698	21 (Woman)	Funded	Currently closed but will be requested to reopen
3.	Johannesburg	Strabane	98 Kerk Street	Shelter	Sister St John 073 629 5698	100	Funded	Currently closed but will be requested to reopen
4.	Johannesburg	MES	355 Main street, Jeppestown	Shelter	082 558 0186 (Leone Pienaar)	137	Unfunded	Shelter vacant and available. Willing to assist on condition that resources are provided.
5.	Johannesburg	City of Johannesburg Shelter for the Homeless	3 Kotze street, Johannesburg	Shelter	Allan Grobler 082 467 9578	350	Not Funded	Has the capacity of 350 and currently locked down to 85.
6.	West Rand	Tower of Life	45 Rissik, Krugersdorp	Shelter	060 992 8719 (Jeanette)	To be provided tomorrow	Unfunded	Willing to assist on condition that resources are provided
7.	Tshwane	Number 2 Struben Shelter	Struben street, Tshwane	Shelter for Adults and Homeless	063 4820824 (Tinyiko Maluleke)	600	Unfunded	Full to capacity but negotiations can be undertaken for assistance

SHELTER FOR HOMELESS

Nr	Region	Name of Shelter	Address	Services	Contact Person and number	Capacity	Funding Status	Comments
8.	Tshwane	Homeless Upliftment Project	Cnr Fransis Baard and Steve Biko streets, Tshwane	Night Shelter for Adults and Homeless	067 609 1457 (Buwanga)	99 (Men)	Unfunded	Negotiations can be undertaken
9.	Tshwane	Kopanong Manyano	Church street, Tshwane	Soup kitchen and shower facility	067 149 9861 (Paster Magela)	250	Unfunded	Negotiations can be undertaken
10.	Tshwane	Beth Shan	183 Nkomo street (West 629 Schuurman road) Pretoria	Shelters for Abused Woman	0832901968 (Major Moyo)	6 (Woman)	Unfunded	On condition that woman is medical tested before admission

SHELTER FOR HOMELESS

Nr	Region	Name of Shelter	Address	Services	Contact Person and number	Capacity	Funding Status	Comments
11.	Tshwane	Tshwane Homelessness Forum	288 Burgers Park Lane	Shelter	081 789 7835 (Wayne)	40 (Woman and girls)	Unfunded	Full to capacity. Willing to assist other shelters if capacity and resources are available
12.	Ekurhuleni	Manger Care Centre	1501 Agricultural Holdings, 8 Kierschner Road Brentwood Park Benoni	Shelter for Homeless	011 747 8700 (Bradley)	120	Not Funded	Full to capacity
13.	Ekurhuleni	Maranatha	37 Holdings Street, Petit Benoni	Shelter	083 653 1355 (Lucas)	54	Not Funded	Full to capacity
14.	Ekurhuleni	Angel Wings	128 Geldenhuy Road Petit, Benoni	Shelter	072218 1637 (Mr Boschhoff)	70	Not funded	Full to capacity
15.	Ekurhuleni	Elim Hawens	388 Harvest Avenue, Kempton Park	Shelter	082 416 7204 (Jan Schoeman)	80	Not Funded	Full to capacity
16.	Ekurhuleni	Caring Angels	Withok Plot	Shelter	071 388 4525 (Michael)	50	Not funded	Full to capacity
17.	Ekurhuleni	Rockman House	Benoni	Shelter	082 889 3903	18	Not funded	Full to capacity
18.	Ekurhuleni	Salvation Army	Benoni	Shelter	011 422 4418	52	Not funded	Full to capacity
19.	Ekurhuleni	Mother's Nest	19 Pienaar Street Brenthurst Brakpan	Shelter for abused kids	0118172666		Not funded	Admit children only through the children's court
20.	Ekurhuleni	New Beginnings	Commissioner street Boksburg	Shelter	073 288 6125 / 073 111 6864 (Steven du Plessis)	500	Not funded	Full to capacity
21.	Ekurhuleni	MES	6 Kempton Road, Kempton Park	Shelter	078 658 5264 (Elanor)	44	Unfunded	Full to capacity

CHILDREN : Food Security & Nutrition

- CNDCs to replace cooked meals with Food Parcels to be issued to families (1 month supply)
- Food Banks to continue with distribution of food supplies to families (current stock levels are low as the award of the tender has been delayed. An SCM decision is necessary)
- Bana Pele Food distribution Programme to be expanded (covering schools and children from ECDs). The numbers are too huge to cover all but attempts will be made.
- HCBCs & Drop-in-Centres to distribute Food Parcels to beneficiaries (Drop-in-Centres to replace the cooked meals with Food Parcels)
- **NB.** All cooked meals to be changed to Food Parcels (this must include possibility of covering older persons and persons with disabilities)

DONATION MANAGMENT

Area	Discussion	Resolution
Securing a Warehouse	A list of twenty warehouses was received by the Department this evening and the process to confirm the Warehouse would be finalised by GDSD by 25 th March 2020.	
Communication to the Sector : Donation Managment		
Location		
Quality Control and Distribution		

COMMUNITY NUTRITION DEVELOPMENT CENTRE

CNDC NAME	ADDRESS	REGION	WARD	NUMBER OF BENEFICIARIES	CONTACT
Youth for survival	1 Johannes Ramokhoase street Pretoria 001	Tshwane	16	250-300	012 304 0001
Stanza Bopape	Stand 2 Shiluvane street Ext 5 Mamelodi	Tshwane	16	200-250	012 815 8007/8
Bright youth council	1060 Winterveld 0198	Tshwane		200-250	081 3718 972
Resurrection Feeding Scheme	450 Maseru street Zone 7 Meadowlands	Johannesburg		200-250	073 219 3244
Siyabonga multi telecon centre	15954/7 Link road Ext 3 Orange farm	Sedibeng		200-250	011 850 1005
Philani Development centre	52 Hilma road, Nufcor Zuurbekom	Westrand		250-300	083 503 4408 011 851 2647
Batho Pele Youth Organisation	2403 K91 road Greenfields Alberton 1458	Ekurhuleni		150-200	071 099 8604

COMMUNITY NUTRITION DEVELOPMENT CENTRE

CNDC NAME	ADDRESS	REGION	WARD	CAPACITY / NUMBER OF BENEFICIARIES	CONTACT
Bokamoso Skills and Nutritional centre	57 Gamdor Road Small Farms Evaton	Sedibeng	29	200-250	016 596 1233 073 819 2767
Entokozweni Miag	35416 Matlahare Street, Mamelodi East	Tshwane	16	200-250	012 801 1265 081 453 9259
Brazzaville – Youth for Survival Satellite	Portion 46 Farm 488 Atteridgeville West	Tshwane	16	250-300	012 304 0001
The Message	290 Mosidi Street Bekkersdal	Westrand	13	150-200	071 766 2589
New CNDC's - Mandelaville and Kitso in operation. Siyanakekela furniture bought and will be operational within 2 weeks.					
Mandela Ville Crisis Centre	1407 Langalibalele Street, Saulplaatjie Roodepoort	Johannesburg	127	100-150	074 051 9465
Kitso Development Centre	9175 crn Zwane and Nhlapo old police station, Sharpeville	Sedibeng	13	100-200	079 529 0779
Siyanakekela We care centre	5634 Unity Boulevard, phase 1 Braam Fishersville	Johannesburg	44	200-250	010 634 0474 072 8000 337

VULNERABLE : SICK AND WEAK

State-run Institutions & NPOs (essential services)

- **CYCCs**
 - All CYCCs to remain open (State-run and NPOs) – these include Secure Care Centres, Children’s Homes, Places of Safety, etc.)
 - CYCCs (state run facilities), the number of operational Centres may be reduced as children are given Leave of Absence. In that case, children may be moved across Centres
 - All SSPs in the CYCCs remain on duty to care and service the children (support services may scale down and/or work on standby)
- **Residential Facilities for Older Persons / Disability**
 - All to remain open and operational
 - No new admissions to be processed unless in cases of emergencies
 - In the case of emergencies, isolation mechanisms will be implemented
- **Substance Abuse Treatment Centres**
 - Inpatient Treatment Centres to remain open to continue treatment of current patients
 - New admissions will be limited to emergencies or referrals through DoH (DOH will be required to confirm if the patient has been tested and is cleared of COVID-19)
 - Where there are direct referrals from community, isolation measures must be implemented (with requisite tests confirmed on COVID-19)

CALL CENTRE MANAGMENT

Area	Discussion	Resolution
<p>GDSD to assist with Capacity to manage Call Centre</p>	<p>GDSD to provide a Capacity of 30 People. This would include Personal Assistants of GDSD located at Provincial Office.</p>	<p>GDSD to provide a Capacity to supplement Call Centre Personnel</p>
<p>GDSD to assist with managing queries on Emails (support@Gauteng.gov.za)</p>	<p>Office Managers (Office of the HOD, DDGs Office - 3 Persons)</p>	<p>support@Gauteng.gov.za linked to GDSD Officials emails</p>

NPO Management & Financing

- **Compliance to the NPO Act**
 - Submission of NPOs annual reports is extended to 30 June 2020. This extension applies to all organizations registered in terms of the NPO Act.
 - the Department has suspended all person-person NPO services, including the NPO helpdesk and roadshows.
 - NPOs can use the available online platforms to submit their annual reports or for any NPO-related matters at: npoenquiry@dsd.gov.za online: www.npo.gov.za or alternatively call: 012 312 7727
- **2020/21 Funding**
 - Deviation permitted for NPOs to utilize remaining funds to purchase PPEs (and related preventative products)
 - 2020/21 Budget has been approved and is being distributed to Programmes / Regions for signing of SLAs
 - Option 1 (agreed with CFO & AO): Q1 funding to NPOs to be released without SLAs (but with a letter from legal stipulating legal obligations. SLAs to be signed by the 1st June 2020. A submission to this effect being made for HOD approval.

Women Shelters and VEC

- Victim Empowerment Centres (linked to police stations) and Shelters for Abuse to remain open (with restricted movement)
- Shelters for the Homeless – to remain open and all homeless to be removed to shelters (dependent on available resources and cooperation of the municipalities in enforcing bylaws)
-

OTHER SERVICES

- Probation services (to remain available on a standby arrangement) to attend to SAPS and Court referrals
- Psychosocial Support Service Teams are being established in Regions (this will be a reaction team to provide counselling and PSS to those affected and infected as directed by NDSD)
- The distribution of food supplies from Food Banks to households will be undertaken by Community Development Practitioners (In case of shortage of capacity, courier services shall be considered).
- All other social workers and CDPs outside the defined services above will be placed on standby and to be ready for call-up as and when required

END